

ELECTRIC FIREPLACE HEATER
INSTRUCTION MANUAL
QCM979D-38AGO
NDF-65NB-3



ATTENTION:

1. Find a location for the fireplace heater that is protected from direct sunlight.
2. Do not plug the unit into the power outlet before you read all instructions.

**Quality
Craft™**

SAFETY INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

WHEN USING ELECTRICAL APPLIANCES, BASIC PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, AND INJURY TO PERSONS, INCLUDING THE FOLLOWING:

- 1) Read all instructions before using this electric fireplace heater.
- 2) This electric fireplace heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. The grill directly in front of the heater outlet becomes hot during heater operation. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) away from the front of the unit and keep them away from the sides and rear.
- 3) Extreme caution is necessary when any heater is used by or near children or invalids and whenever the fireplace is left operating and unattended.
- 4) Always unplug fireplace when not in use.
- 5) Do not operate any electric fireplace with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner.
- 6) Do not use outdoors.
- 7) This electric fireplace heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- 8) Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- 9) To disconnect fireplace, turn controls to off, then remove plug from outlet.
- 10) Connect to properly grounded outlets only.
- 11) Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- 12) To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- 13) A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.
- 14) Use this fireplace heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.

SAFETY INSTRUCTIONS

15) Avoid the use of an extension cord because the extension cord may overheat and cause a risk of fire. However, if you have to use an extension cord, the cord shall be No.16AWG minimum size and rated not less than 1875 watts.

16) Caution: Do not plug this product into a receptacle controlled by a wall switch or dimmer.

17) When storing or transporting the unit and cord, keep in a dry place, free from excessive vibration and store so as to avoid damage.

CAUTION

If you use this heater in conjunction with a thermal control, a program controller, a timer or any other device that switches the heater on automatically, remember to observe all safety warnings at all times. The stove heater has safety overheat protection. If the overheat protection trips, unplug the power cord from the receptacle. It should reset automatically after 5 minutes.

**SAVE THESE INSTRUCTIONS
FOR FUTURE USE.**

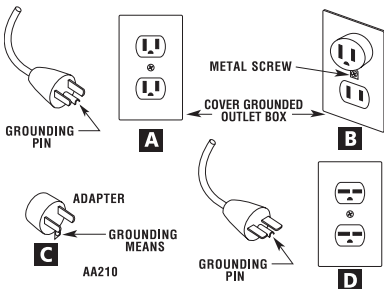
SAFETY INSTRUCTIONS

WARNING:

Procedures and techniques if not carefully followed - will result in damage to the equipment. - will expose the user to the risk of serious injury, illness or death.

This electric fireplace heater is for use on 120 volts. The cord has a plug as shown at A in illustration below. An adapter as shown at C is available for connecting three-blade grounding-type plugs to two-slot receptacles. The green grounding plug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.

A 15 AMP circuit is required to operate this heater. If the breaker trips when the heater is used then you may need to move the heater to another location or unplug other appliances that are on the same circuit. If you require an extension cord use one that is rated at 1875 watts.



IMPORTANT

Please note when you open the carton carefully check the unit and make sure there are no damages. If you have any problems with the unit, with how the various functions work or with hidden damages or missing parts please call 1-800-459-4409 (EST) immediately for service. **NOTE: DO NOT RETURN UNIT TO THE STORE BEFORE CALLING THE TOLL FREE NUMBER.** Do not dispose of your cartons until you are completely satisfied with your new fireplace heater. Read all instructions thoroughly before operating your new Electric Fireplace.

NOTE: Light bulbs may become loose during shipping. If the flame effect is dim or does not work, please check that light bulb or bulbs are finger tight in socket. See instructions for replacing bulb or bulbs. Please do not return the sample to the store before checking light bulbs.

NOTE: The electric fireplace heater may emit a slight harmless odor when first turned on. This is caused by activating the internal heater components for the first time and should not occur again.

OPERATION

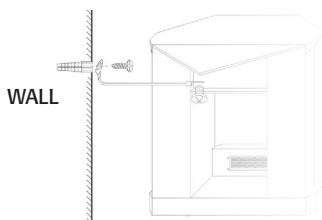
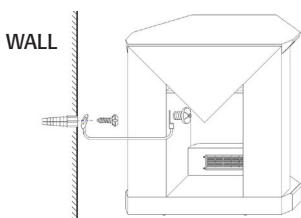
PARTS LIST

- A) Wall anchor 1
- B) Screw for wall anchor..... 1
- C) Screw for mantle 1
- D) Safety cable..... 1

WALL ANCHOR SAFETY CABLE

The use of WALL ANCHOR SAFETY CABLE is highly recommended in order to reduce the risk of the fireplace being tipped over accidentally. **WARNING:** This CABLE may reduce possible risk of injury if the fireplace is improperly handled, but is not a substitute for proper adult supervision. Children should not be left unattended near any heater.

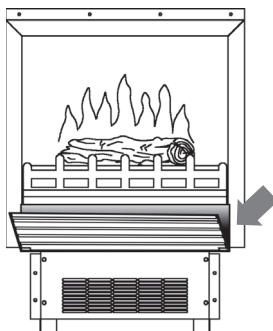
1. Drill a 3/16" (5mm) hole in the wall. Insert the PLASTIC WALL ANCHOR into the hole and gently tap until the flange on the anchor is against the wall surface.
2. Position the back edge of the mantle close to the wall.
3. Attach the SAFETY CABLE to the mantle using the SCREW FOR MANTLE.
4. Use the SCREW FOR WALL to attach the other end of SAFETY CABLE to the wall.
5. Make sure all screws are tight.



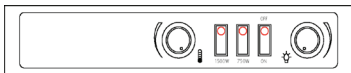
After reading complete instructions, confirm all controls on fireplace are in the OFF position. Plug the fireplace into a 15AMP/120Volt outlet. If the cord does not reach, you may use an extension cord rated for a minimum of 1875 WATTS. Once the fireplace insert has been properly connected to a grounded electrical outlet, it is ready to operate.

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OPERATION BY THE CONTROL PANEL



MAINTENANCE



The controls are located behind the grill below the front glass and can be accessed by pulling the grill from the top, forward and down.

ON/OFF: Press this button for main power and flame effect. The indicator light will turn on. See below for other control switches.

750W: For low heat function - Press this switch while the ON/OFF switch is in the on position for low heat. The indicator light will turn on.

1500W: For high heat function - Press this switch while the ON/OFF switch and the 750W switch are in the on position for high heat. The indicator light will turn on.

Heat Thermostat Control Knob: To adjust the temperature to your individual requirements. Turn the thermostat dial to the right (clockwise) to increase the desired temperature and to the left for lower temperature. This thermostat control dial can only be used while the ON/OFF switch and 750W/1500W switches are in the on position.

Dimmer Control Knob: Turn the dimmer dial clockwise or counter clockwise to get the desired flame intensity. The dimmer switch can only be used when the ON/OFF switch is in the on position.

Note: When the ON/OFF switch is turned off, all other heater functions will stop even though the switches may be in the on position. **MAINTENANCE**

WARNING:

Disconnect power and unplug the power cord before attempting any maintenance or cleaning to reduce the risk of fire, electric shock or damage to persons. The bulbs in your unit can become extremely hot. Allow at least 10 minutes between turning off the unit and removing the light bulbs to avoid the accidental burning of the skin.

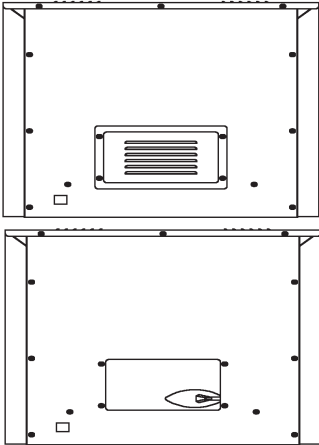
RISK OF FIRE:

Do not exceed the recommended bulb wattage.

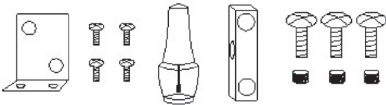
REPLACING THE LIGHT BULBS

- Step 1:** Remove 4 screws on the back of fireplace and remove the rear cover of the unit.
- Step 2:** You will find 1 X 40W Type B-10 bulbs under log-set bed.
- Step 3:** Turn counter clockwise to take out the burnt out bulb, then screw in a new bulb in the clockwise direction.
- Step 4:** Close the rear cover and secure with the 4 screws.
- Step 5:** Plug in the unit.

CLEANING / WARRANTY



REPAIR SET



TOUCH UP REPAIR PAINT

1. Paint directly on the mantel unit if necessary. Fig. A

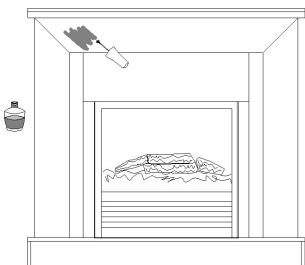


fig. A

REPAIRS

If any problems are found with the original parts during mantel assembly such as the panels cannot be installed with the plastic connector. Try to solve by one of the following method.

Tools required: Electric drill, drill bits 3/4 inches (10 mm) or 1/16 inches (2 mm), pencil, hammer, Philips screwdriver, safety goggles and gloves (if necessary).

WARNING: Wear goggles before you start drilling.

OPTION 1:

Use the spare KD NUTS, KD SCREWS and PLASTIC CONNECTOR

1. Place the PLASTIC CONNECTOR on the mantel unit and mark the drill-holes as shown in Fig. B.

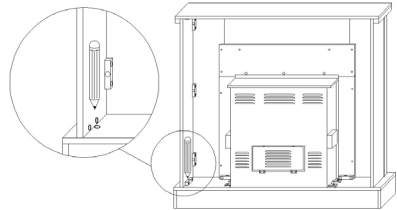


fig. B

2. Drill the holes with diameter 3/4 inches (10 mm) and depth 3/4 inches (10mm) on the mantel. Each Plastic Connector needs 3 holes. See Fig. C.

CLEANING / WARRANTY

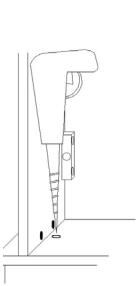


fig. C

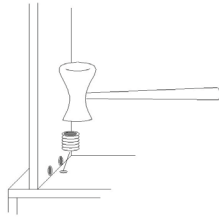


fig. D

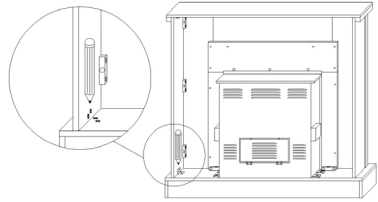


fig. F

3. Gently install the KD NUTS into the drilled-holes with hammer as shown in Fig. D.

4. Attach the PLASTIC CONNECTOR and lock in place with KD SCREWS as shown in Fig. E.

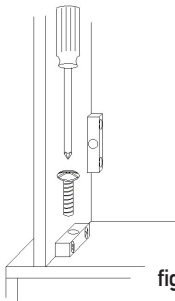
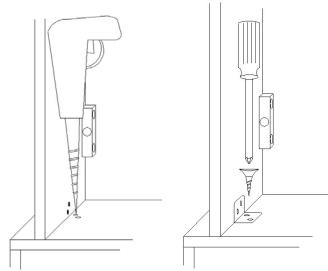


fig. E

2. Drill the holes with diameter 1/16 inches (2 mm) and depth 5/16 inches (8mm) on the mantel. Each SMALL L-BRACKET needs 4 holes. See Fig. G.



3. Attach the SMALL L-BRACKET and lock in place with SCREWS as shown in Fig. H

CLEANING

Option 2:

Use the SMALL L-BRACKETS and SCREWS

1. Place the SMALL L-BRACKET to the unit as shown and mark the drill-holes on the mantel as shown in Fig. F.

To clean unit first turn off controls on unit and unplug the unit from power source. To clean glass display panel: remove dust with clean dry cloth or to remove finger prints and other marks clean glass with clean damp cloth. Do not use abrasive cleaners or spray liquids on glass display panel surface. Metal and metal painted parts should be cleaned with damp cloth. Do not use abrasive cleaners or spray liquids on these surfaces.

WARRANTY

WARRANTY

Every electric fireplace heater is tested before it leaves the factory and it is guaranteed for one year. If the unit should fail to operate correctly within one year from the date of purchase, call customer service at 1-800-459-4409 (EST). We will, at our discretion either repair or replace the unit. It will have to be returned to us freight prepaid and we will return the repaired or replaced unit to you freight prepaid. The company's sole obligation is to repair or replace the unit. This warranty is void if in the opinion of Quality Craft the unit has been tampered with, altered, misused, damaged, abused or used with the wrong power source. Light bulbs are not covered by this warranty. The warranty is for homeowner use only and does not cover units used in commercial situations.

Imported by



Quality Craft Ltd.
Laval, Quebec, Canada H7S 2G7
1-800-459-4409 (EST)
www.qualitycraft.com

Made in China

